Redesign the payment flow of Point of Sale (POS) software for better user experience

Design Team: Mukesh and Prashant (design intern)

Mukesh Kumar Ranjan

Product Designer, Dineout

ABOUT DINEOUT

Dineout is full-stack food tech company with having the product line in both B2C and B2B segments.

Dineout (B2C) is a table booking platform helping customers to do table booking in their favourite restaurants for free and help them get great discounts.

Dineout (B2B) is a one-stop technology solution that empowers restaurateurs to manage their operations efficiently. we cater to any F&B establishment's front & back-end house affairs.

Through innovative & integrated solutions, we aims to disrupt the restaurant industry & put an end to the problems that have riddled restaurateurs since the beginning of time.

Dineout have 2 B2B software which help restaurant to manage their operations and efficiency. both the software were acquired by dineout from **Inresto** and **Torqus**

1. POS (Point of Sale)

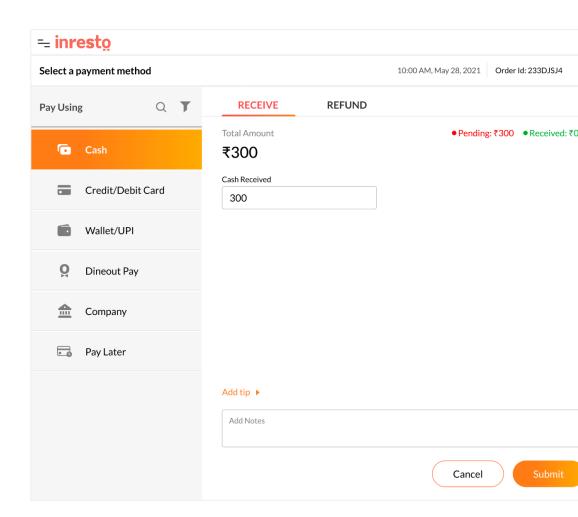
2. SCM (Supply Chain Management)

CURRENT POS PAYMENT PAGE DESIGN

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Payment			• Pending Amount:	466 🛛 🕑 Payment	Received : 1,000	Notifications				:
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Company Pay						Select ETA ~ 2 It	em Delivery	Reject	Accept Order	HL
Company List						Restaurant Delivery M	м. 9879847678	₹ 466.00 (On	line Paid, Spicy)	~
Swiggy cash ×	Swiggy ×	Zomato ×	Zomato cash ×	Google pay ×		#57654 Order at 16, A	pril 2020, 5:00 PM		Deepak Agga M. 998798	
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0					Total : ₹135	A10 New dim	er is seated, conta	octless table PIN	is 345 O	Ok
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				Cancel	Submit	Restaurant Delivery M	м. 9879847678	₹ 466.00 (On	line Paid, Spicy)	~

POS Payment Flow (revamp)

- Mukesh Kr Ranjan



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= inresto inrestocafede... -49 Current Running Orders **₹18,12,307.7** Running Orders Value Select a payment method 10:00 AM, May 28, 2021 Order Id: 233DJSJ4 Dine In Take Away RECEIVE REFUND Pay Using Q T • Pending: ₹300 • Received: ₹00 ₹300 Customer Name Cash Received . Credit/Debit Card 300 Wallet/UPI **Payment Successful** \checkmark You have received ₹ 300 via Cash for table no. T4 (order id: 233DJSJ) Ö Reference ID: 34762ABCD **Dineout** Pay Company Close Pay Later Cancel

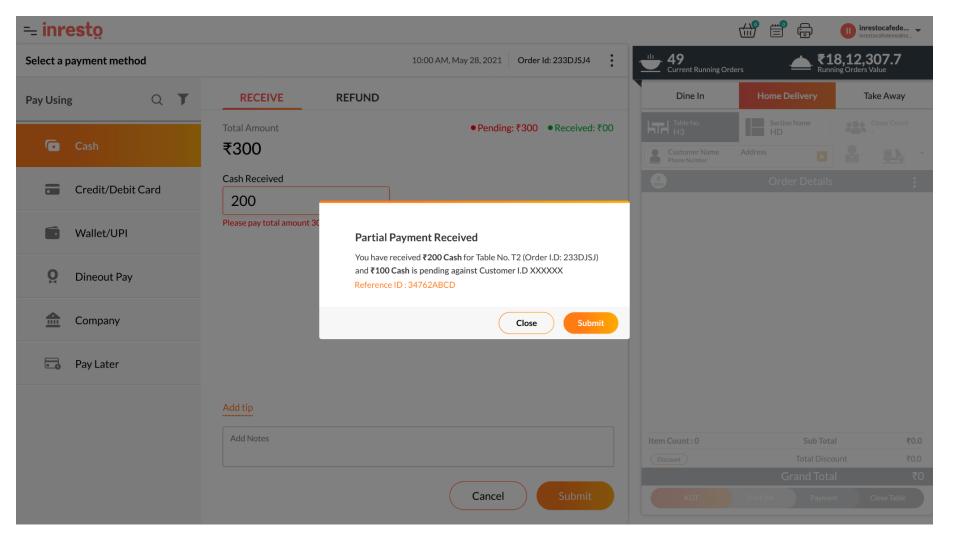
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Pay Using Q	RECEIVE REFUND		Dine In	Home Delivery	Take Away
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Credit/Debit Card	Cash Received		0 mins		
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f Company					
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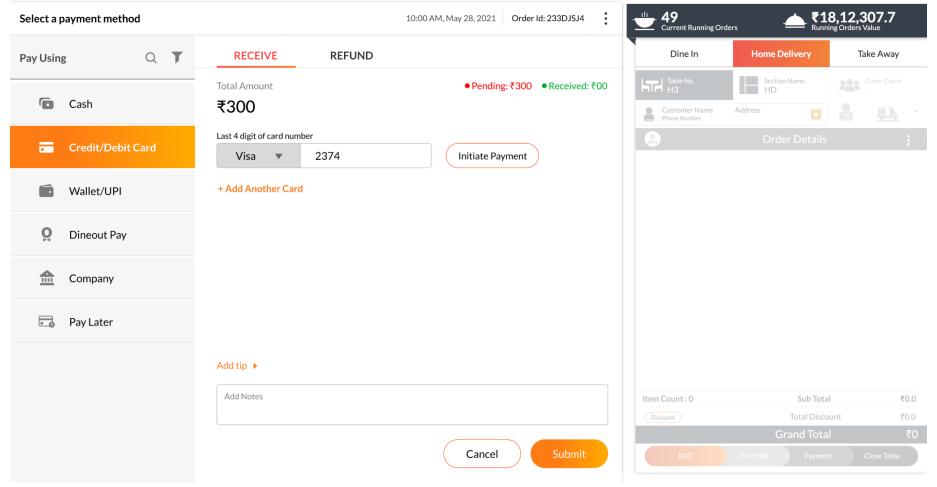
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Card Payment Flow



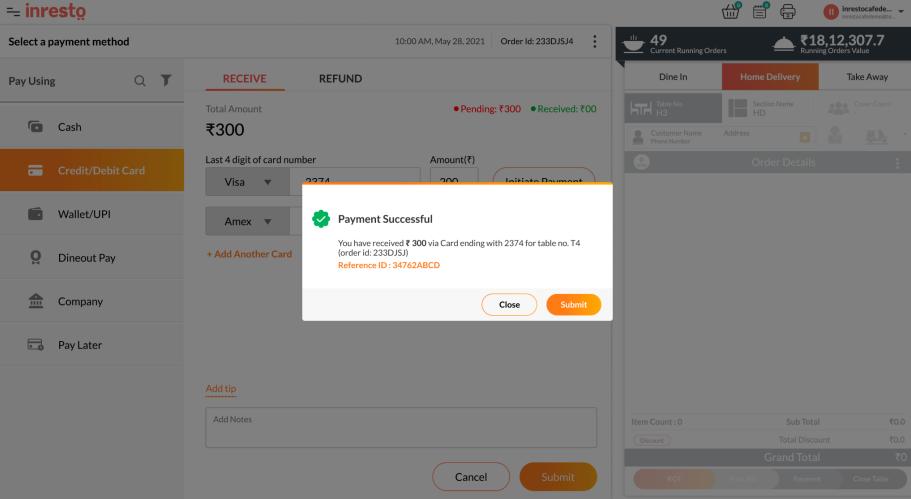
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💼 Credit/Debit Card	Last 4 digit of card number	Initiate Payment	Customer Name Phone Number	Address 🔀	<u>ه الله</u> :
Wallet/UPI	+ Add Another Card				
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Company					
🔂 Pay Later					
	Add tip 🕨				
	Add Notes		Item Count : 0	Sub Total	₹0.0
			Discount	Total Discou	
				Grand Total	₹0
		Cancel Submit		Print Bill Payment	Close Table







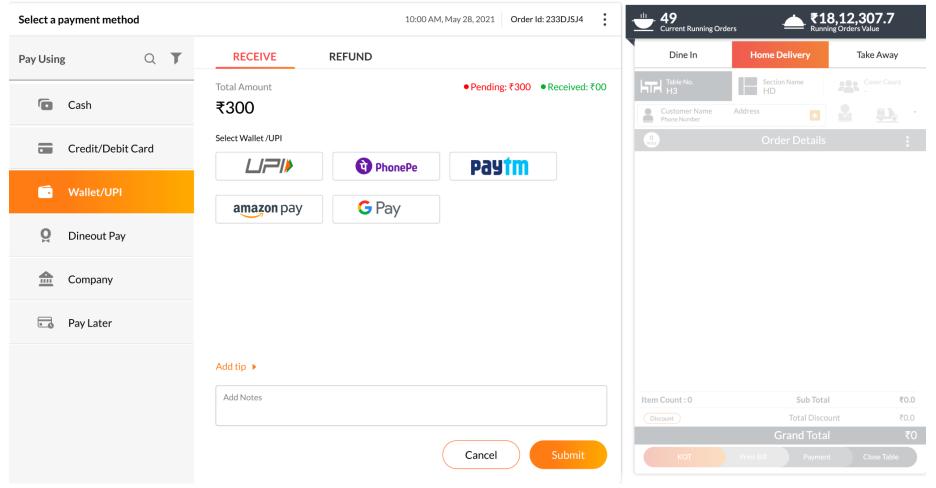
Select a payment method		10:00 AM, May 28, 2021 Order Id: 233DJSJ4	49 Current Running Or	ders ₹18 Runnir	3,12,307.7 Ig Orders Value
Pay Using Q	RECEIVE REFUND		Dine In	Home Delivery	Take Away
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	Add tip 🕨				
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UPI/Wallet Payment Flow

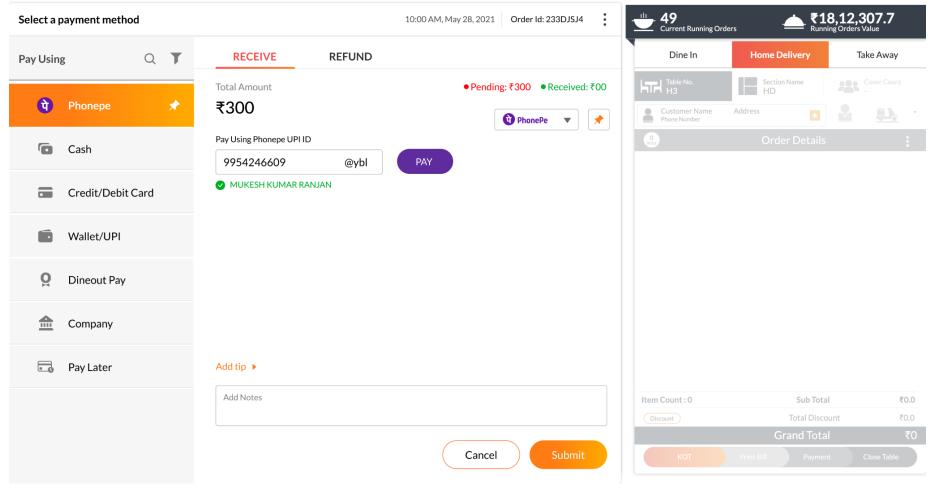


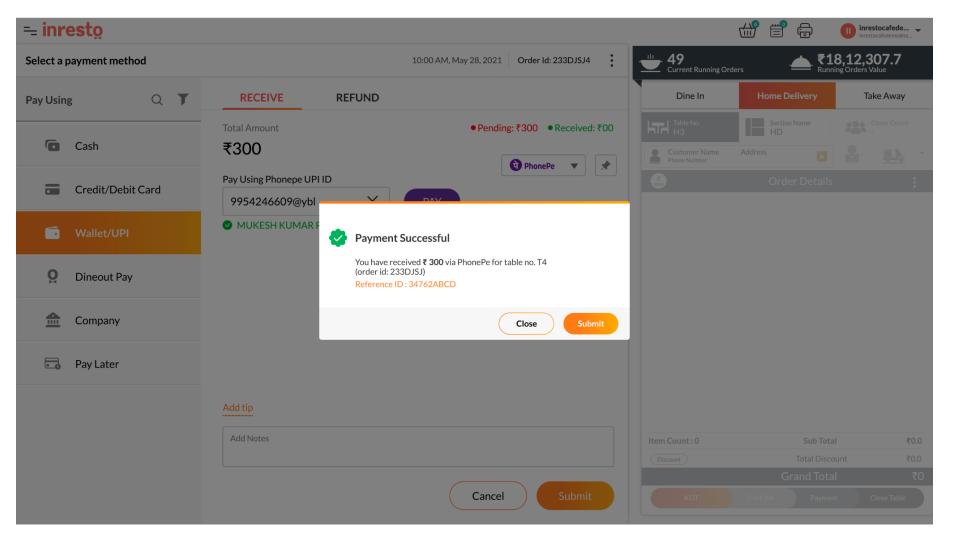


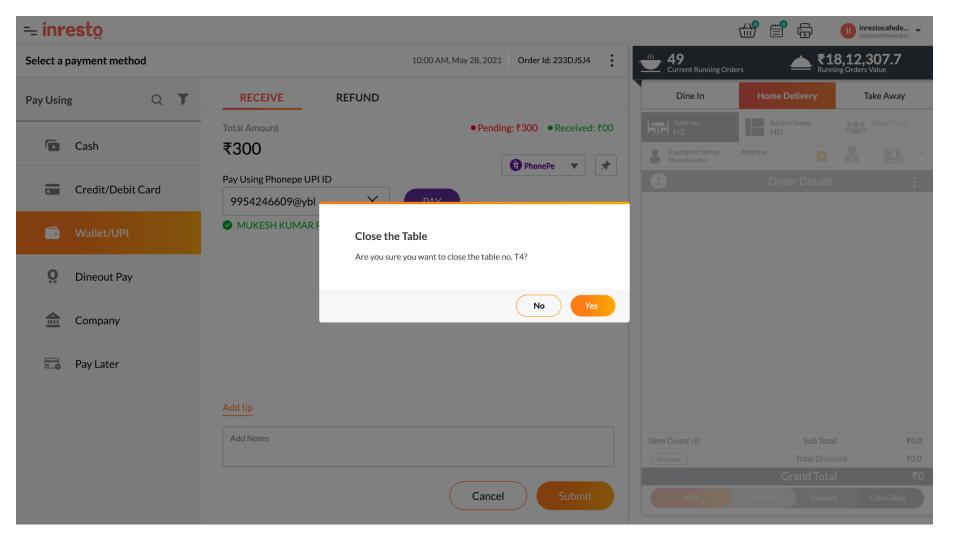
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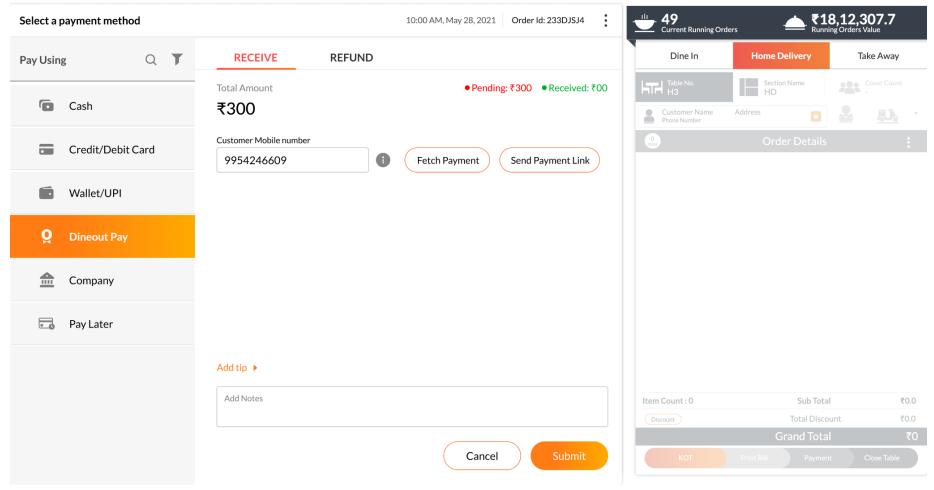
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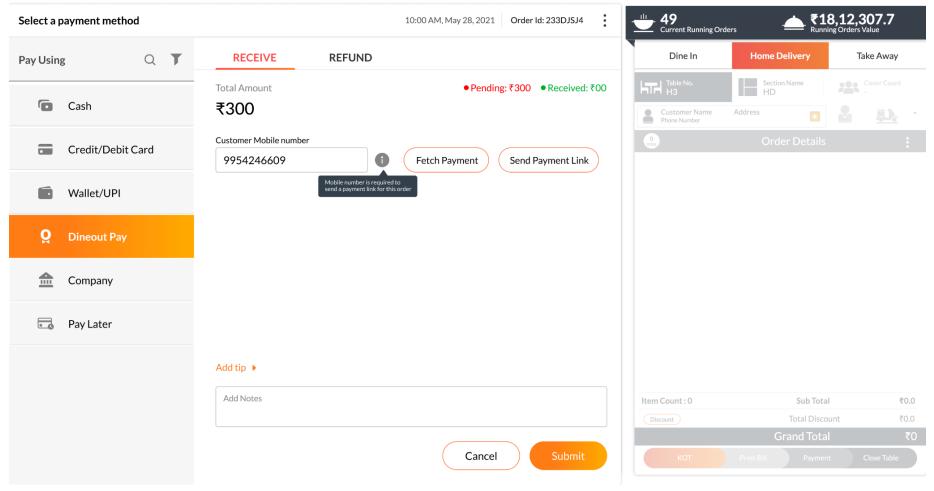


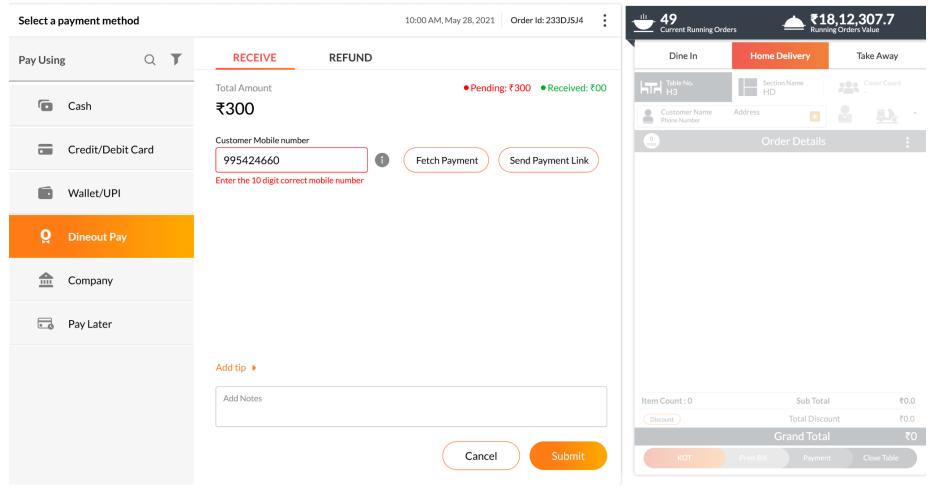


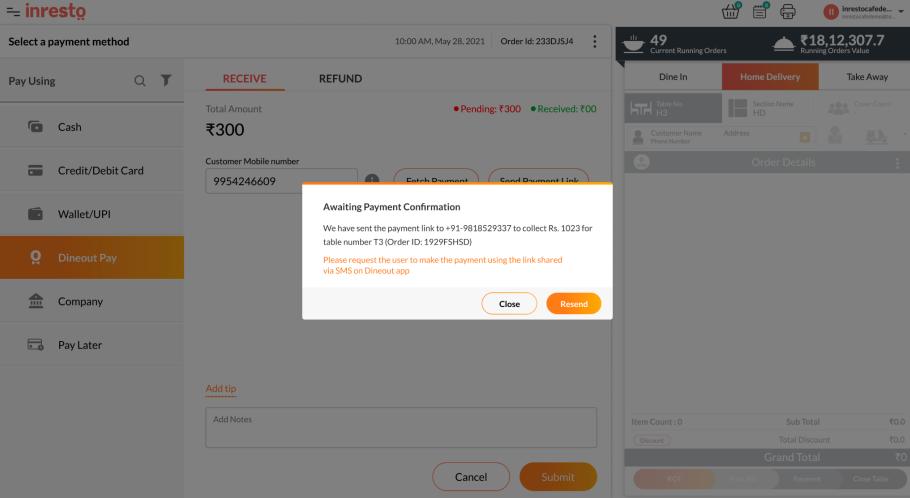


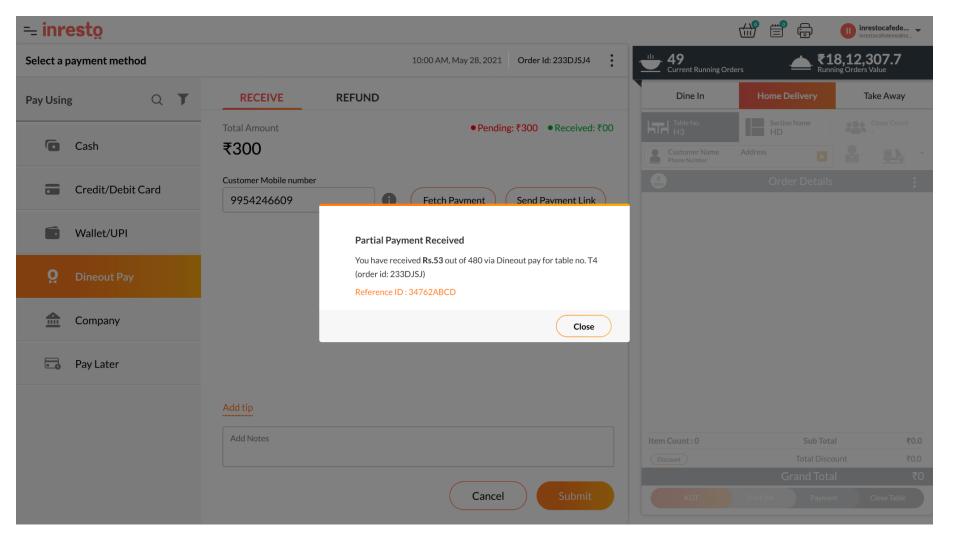
Dineout Pay(proposed)

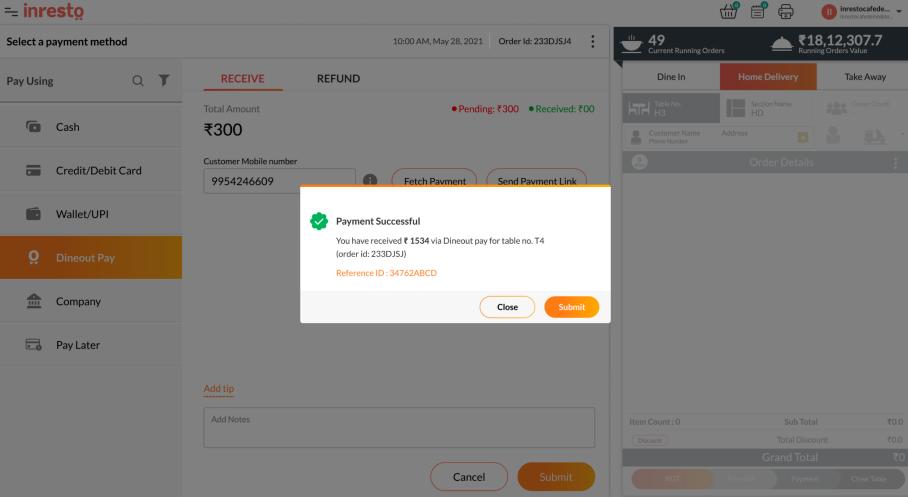












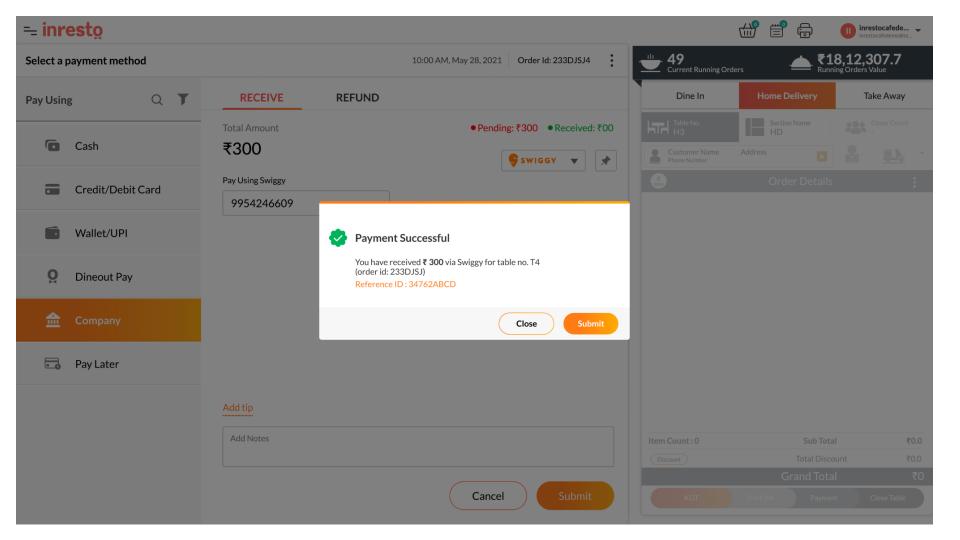
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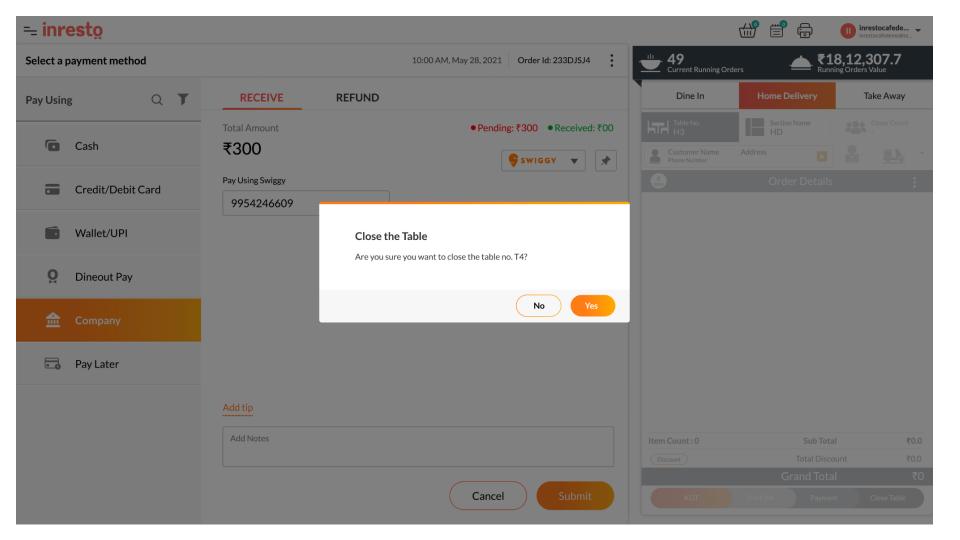
Company Payment



Select a payment method		10:00 AM, May 28, 2021 Order Id: 233DJSJ4	Current Running Or	ders ▲ ₹18	3,12,307.7 Ig Orders Value
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Pay Later Payment Flow



Select a payment metho	d		10:00 AM, May 28, 2021 Order ld: 233DJSJ4		Drders - ₹18	3,12,307.7 g Orders Value
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Thank You